



**Saratoga County Transportation
Taskforce Summit**
June 20, 2024



Meet the CDTA team

- 750+ employees
- 3,000 sqm footprint, three divisions, 300 vehicles
- Fixed-route, Express, BRT, STAR (paratransit), commuter, On Demand, CDPHP *Cycle!* and Seasonal services
- \$136M budget
- **CDTA provides mobility solutions that connect the Region's communities!**





Route Network

- 50+ Routes serving the Region
- 16.5 Million Trips Last Fiscal Year
- Transit solutions to support businesses, service providers, colleges and municipalities
- Growing platform of mobility services for better connections
- Regional Community Partner

Meet Navigator

Navigator is CDTA's smart card and mobile ticketing fare system to pay for CDTA services.

Where to Get a *Navigator* card?

- Over 50 *Navigator* outlets across the region
 - Eight locations in Saratoga County
- Online at www.CDTA.org

What are CDTA's fare products?

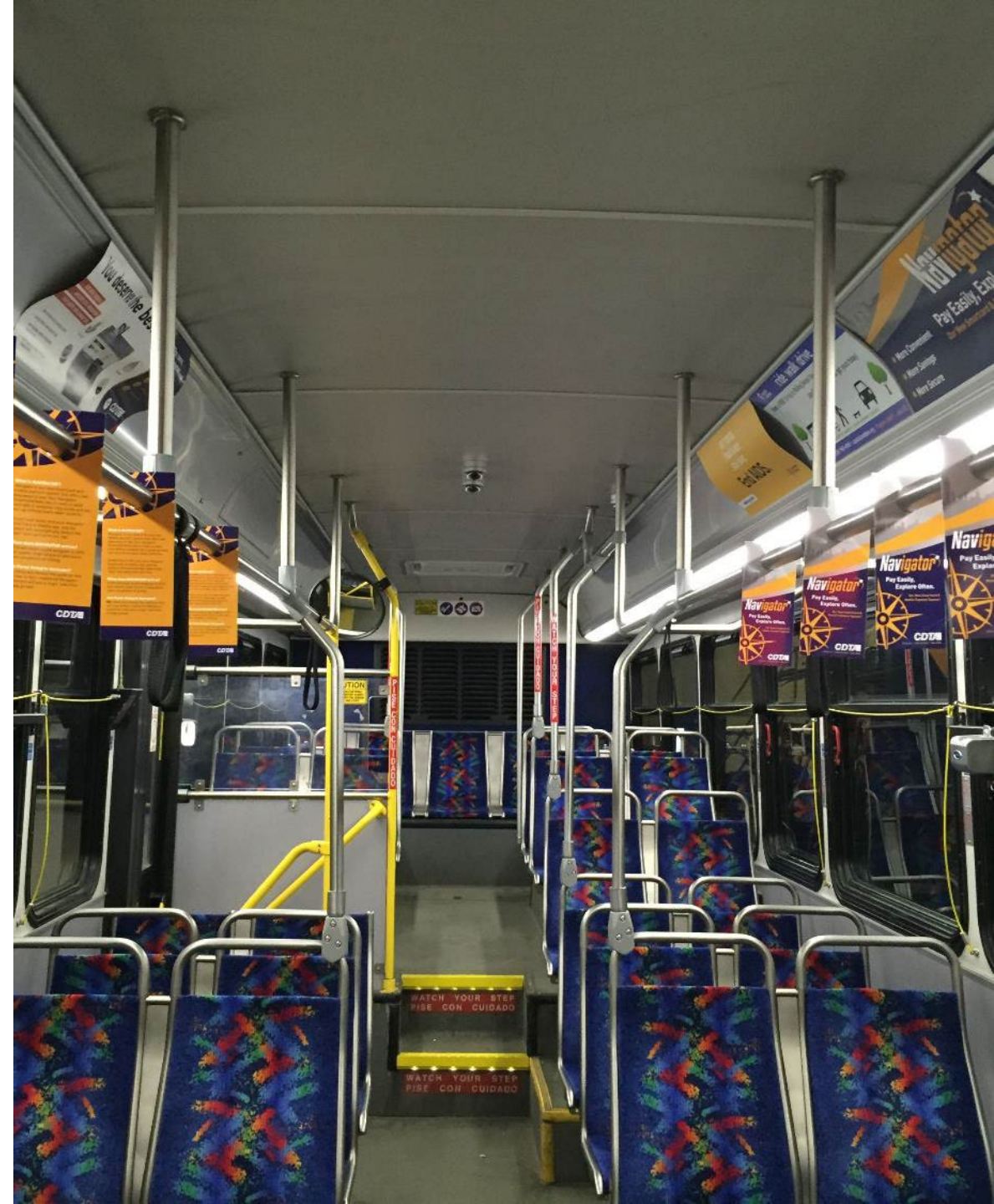
- **Frequent Rider** – This pass is valid for 31 days of unlimited rides for just \$65.
- **Pay As You Go** – This pass is just like having cash, each ride costs \$1.30 for the first three rides, while rest are free for that day.

Half Fare options are available for qualified customers



Tell Me More....

- CDTA schedules available on buses, at libraries, government offices, and shopping centers
- Customers can view schedules and real time information online at www.cdta.org
- You can download CDTA's *Navigator* mobile app from Apple or Google Play
- Customer Service Center open seven days a week at (518) 482-8822 so you can speak with a representative

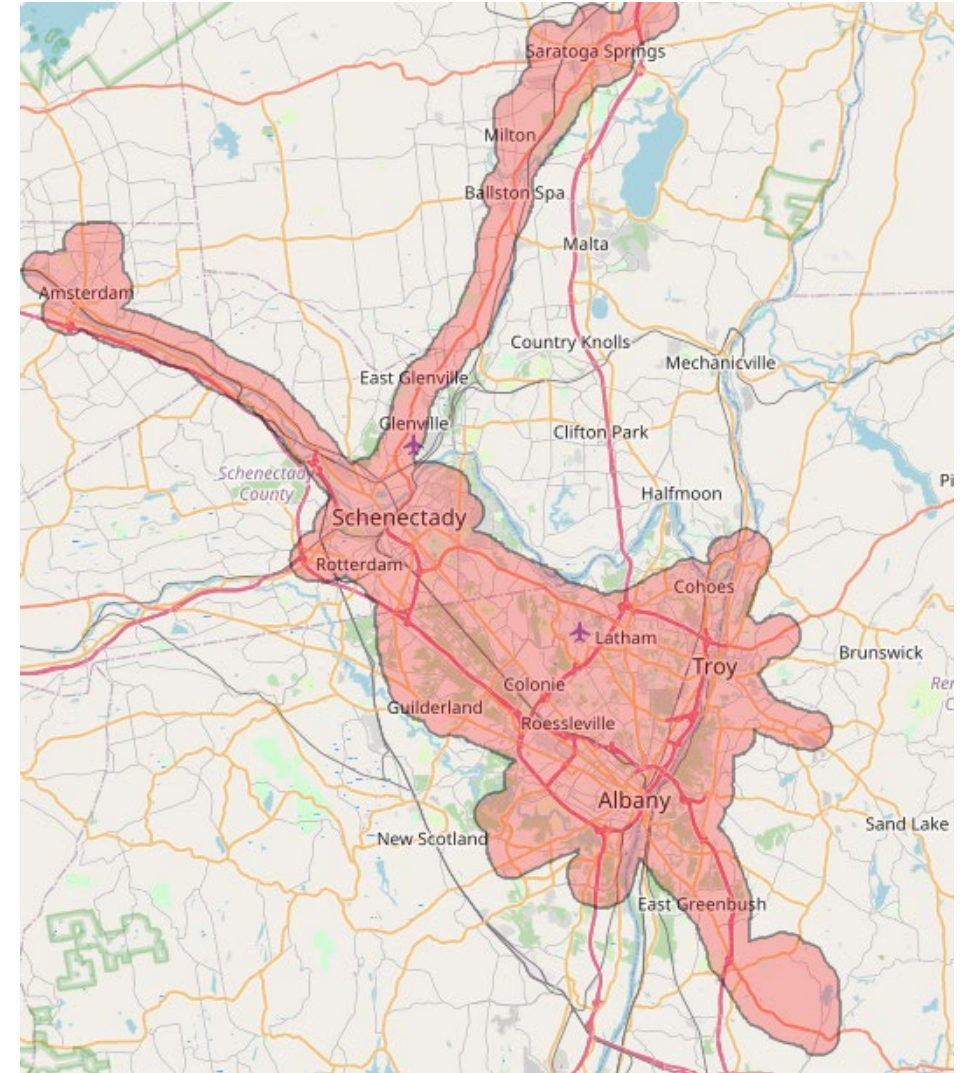


STAR Paratransit Service



STAR Overview

- Transit for people, who because of a disability or impairment, are unable to use CDTA's fixed route buses for some or all their transit needs
- STAR is a Shared-Ride service
- Provides Door-to-Door service



New Mobility Options

- **CDPHP *Cycle!*** – Regional bike-sharing program with 500 bicycles at 100 stations resulting in 80,000 trips
- ***FLEX On Demand*** - CDTA ride-hailing service that offers zone travel in Albany & Saratoga counties
- ***DRIVE E-car sharing*** – New program offering hourly access to sharable electric cars for community members



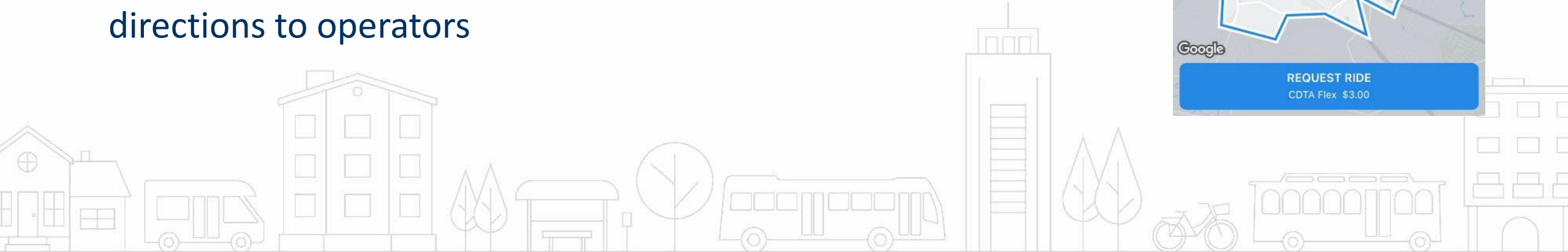
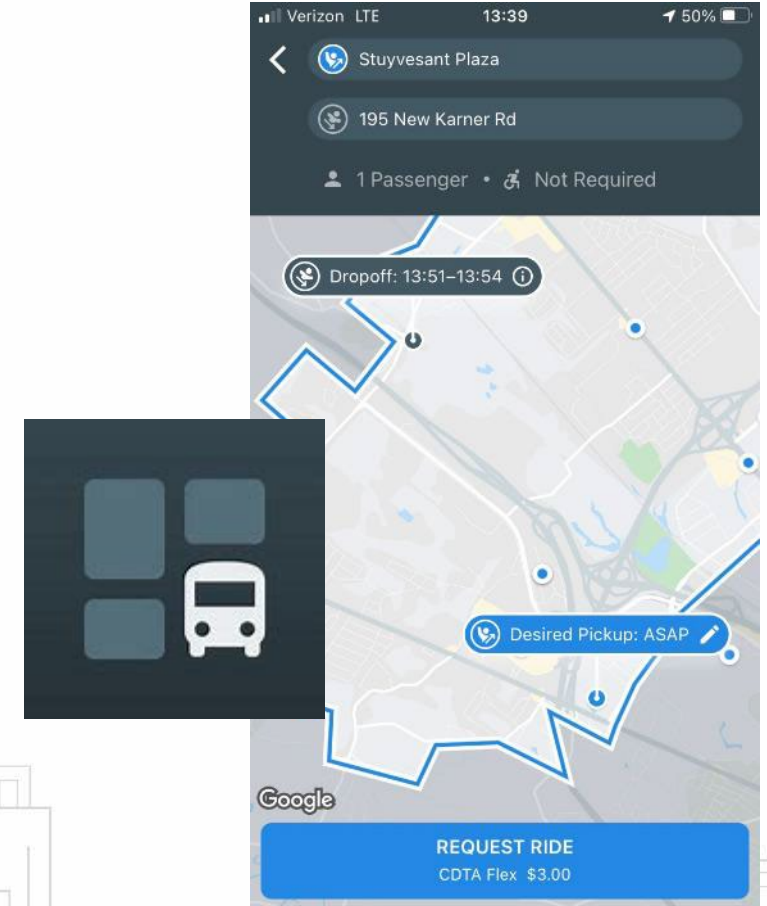
What Is *FLEX*?

- CDTA's On Demand transit that provides ride-sharing to accommodate multiple customers
- Curb-to-curb travel offering a variety of connections including transit hubs and landmarks
- Dedicated service area with points of interest inside or in proximity to specific zones



How Does It Work?

- Customers request a ride through CDTA's mobile app and get real time updates for arrivals and drop offs
- *Phone call ride requests also accepted*
- Software analyzes ride requests to create optimized shared "routes"
- Routing is given to tablets, which provide turn-by-turn directions to operators



Southern Saratoga County

Clifton Park, Halfmoon & Mechanicville (9 sq. miles)

- Provide connection between the cities for improved access to employment, medical services and recreation
- In-city travel within Mechanicville as well as within Clifton Park area
- **Launched September 2021**
Monday – Friday: 7:00am – 8:00pm
Saturday – Sunday: 10:00am – 6:00pm



Thank You

